



SEC³URE Link FAQ for SEC³URE Facilities

1. What is SEC³URE Link?

SEC³URE Link is a scheduling service integrated with vendor credentialing that verifies a vendor representative's credentials against a facility's policies and requirements during the scheduling process. Only compliant individuals can request meetings with their facilities while inviting compliant and non-compliant participants.

2. Can we use SEC³URE Link for all meetings?

Yes, you can use it to schedule meetings in-person or virtually.

Vendor representatives are asked to request meetings and get your approval before they are allowed on-site. You can customize your meeting preferences and communicate your requirements to them before any visits. This helps prevent vendor representatives from roaming your facility without a specific purpose and gives you better control of out-of-policy spending.

3. What kind of reporting can I expect?

You can manage vendor representatives in real-time, get reports and visit data the same way you have done on SEC³URE.com and in your SEC³URE Facility app.

Because everyone who can be scheduled via SEC³URE Link must have a valid SEC³URE Passport, you always know who is meeting with whom – in-person and virtually. You also know when they arrived and the length of their visit. Virtual meetings are recorded as visits, so you get the same insights as in-person meetings; these meetings also impact the individual's REPScores just as in-person meetings do.

4. Will meetings scheduled through SEC³URE Link show up on my calendar?

Yes, you can export meetings to your local calendar application if desired.

5. Does SEC³URE Link cost anything?

No. SEC³URE Link is available on the SEC³URE technology platform.

6. How do I sign up for the service for my facility?

SEC³URE Link is available on the SEC³URE technology platform, which you already use. Just contact an IntelliCentrics Client Relationship Manager to turn on the service. Client Services can be reached at 817-SEC3URE (732-3873) or HeroTeam@IntelliCentrics.com.

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