



SEC³URE Link FAQ for SEC³URE Passport Subscribers

1. What is SEC³URE Link?

SEC³URE Link is a scheduling service integrated with vendor credentialing. When you request a meeting, your credentials will be verified against the facility's policies and requirements. You can request meetings with the facilities you are attached to, as long as you are compliant, and you may also invite other participants.

2. Who can use SEC³URE Link?

Any SEC³URE Passport subscribers who are compliant can use Link to request meetings with their facilities.

3. How do I use SEC³URE Link?

When SEC³URE Link is used by a facility you are attached to, you are required to request meetings and get approval from the facility before you are allowed to participate – in-person, or virtually. Any policy updates and specific credential requirements will be communicated to you in the meeting request review process. You can accept policies and update your credentials before your meeting.

SEC³URE Link is designed to help you optimize your schedule and use your compliance as a competitive advantage.

4. How does a virtual meeting work?

Just like in-person meetings and consultations, virtual meetings must be requested and approved in advance. If approved, you may check in to the facility up to 15 minutes prior, where you will receive the virtual meeting URL. Virtual meetings are recorded as visits and will impact your REPScores.

5. What if it doesn't allow me to create a meeting?

If you are compliant with the facility's credential requirements and policies, you should be able to request meetings via SEC³URE Link. If you need assistance, please get in touch with a customer service representative at 817-SEC3URE (732-3873) or CustomerService.US@IntelliCentrics.com. You can also access Customer Service on your SEC³URE mobile app under Help.

6. What if I don't get the meeting URL?

If compliant, you have access to the URL 15 minutes before the meeting to allow time to log in. Always check your compliance before the meeting to ensure you meet all the requirements. Our customer service representatives can help if needed.

Contact Us



Customer Service



Customer Support



Live Chat



Forgot Password